

Ms. Jacquelynn Coles is a dedicated member of the Pollard Memorial Library Foundation (PMLF) and serves in the outreach committee and the Ambassador Program committee..

Jacquelynn is Program Manager at Hanscom Air Force Base (AFB). She entered the Air Force in 2000 as a graduate of Grambling State University ROTC program in Grambling, Louisiana. In earlier assignments, she served as an Operations Support Squadron Assistant Flight Commander for an Intelligence Flight during which time she served a 4-month deployment to the Southeast Air Defense Sector, NORAD. During her time with AF DCGS she served a 6-month deployment to the Combined Security Transition Command in Kabul, Afghanistan. Ms. Coles joined (and is still serving) the Air Force Reserves as an Individual Mobilization Augmentee (IMA) in 2010, while also entering federal civil service the same year.

Jacquelynn is an avid volunteer for the Total Force. She recently ended her tenure as the Hanscom AFB Black Employment Program (BEP) Manager, and civilian lead for the AFMC Black Employment Strategic Team (BEST) working directly for SES Alphonso Thomas & SES Anna Morris. She is the chapter President of the Ralph F. Browne Jr Chapter of Blacks In Government (BIG), has served as BIG Regional Treasurer, a past President of the General Charles E. McGee Chapter (GCEM) of Tuskegee Airmen Incorporated (TAI), has served as a past President of the Col Patton chapter of Air Force Cadet Officer Mentor Action Program (AFCOMAP), served as the lead for the Hanscom CGOC Troop Drive, and led numerous fundraising and morale boosting events.

Jacquelynn has lived in Lowell since 2012 and serves as an unofficial Ambassador for all things Lowell. She is a Garden Coordinator/Leader in her community garden sponsored by Mill City Grows, she is a lifetime member of the Veteran's of Foreign Wars (VFW) where she serves as Chaplain for Lowell VFW 662, she is a member of the Greater Lowell Veterans Council, is a graduate of the Lowell Alliance Empower program, member of the Lowell Democrats creator of Black Lowell Coalition and lead for the Juneteenth Jubilee at Muldoon Park each year as well as the City's Juneteenth Flag Raising. Jacquelyn is also the coordinator for Lowell's Quock Walker aka Massachusetts Emancipation Day festivities. These are but a few of her local volunteer activities over the years.

Outside of the Lowell Community, Jacquelynn has served as a reenactment volunteer at the Minute Man National Historical Park, has served as the National Media Affairs Officer for Swing Phi Swing Social Fellowship Incorporated, volunteered at the United States Congressional Black Caucus (CBC), is a graduate of Massachusetts EMERGE program (an organization that recruits, trains, and provides a powerful network for Democratic women who want to run for office), and is a liaison to Salem United. These are but a few of her Massachusetts volunteer activities over the years.

Jacquelynn loves libraries because she loves knowledge and learning. She is an avid collector of library cards any and everywhere she is able to obtain them, in addition she has a love for the architecture and history of Pollard Memorial Library – it is incredible! Jacquelynn's goal is to assist in the growth of the library's support to the community, especially the global majority community.

Jacquelynn recently graduated from Massachusetts School of Law in Andover, MA and intends to become a BAR certified lawyer, working in fields ranging from criminal law to elder law to women's rights in her spare time. Jacquelynn definitely has political ambitions.